

USER MANUAL

Table of contents

Caution!	3
Introduction	3
Safety instructions	3
Overview	4
Installation	5
Read 'Safety information' before installing the fixture.....	5
Fastening the fixture to a flat surface.....	5
Mounting the fixture on a truss	5
Securing with a safety cable	5
DMX-512 connection/connection between fixtures	6
Power connection	6
Operation	7
Control Menu Map	7
Control menu.....	8
Main Menu.....	8
Addressing.....	9
Universal DMX Control.....	9
RDM control.....	10
Rotary Knob function	10
Set dimmer curves	11
DMX Protocol	12
Fixture Cleaning	14
Fuse Replacement	15
Troubleshooting	15
The fixture does not work, no light.....	15
Technical specifications	15

Caution!



Be careful with your operations. With a dangerous voltage you can suffer a dangerous electric shock when touching the wires!



Avoid looking directly into the light source!

Wear protective glasses and other PPE (personal protective equipment) when working on or near the fixture.



Always make sure you are connecting this product to the proper voltage in accordance with the specifications in this manual or on the product's specification label. Make sure it is grounded when using it!

Unplug mains lead before opening the housing!

Make sure that the power cord is never crimped or damaged by sharp edges. Check the fixture and the powercord from time to time.

Make sure to replace the fuse with another of the same type and rating.



For your own safety, please read this user manual carefully before you initial start-up.

Follow operating safety precautions and pay attention to warning signs methods and equipment on the user manual.



Warning! This symbol indicates a hot surface. Certain parts of the housing can become hot during operation. After use, wait for a cool-down period of at least 10 minutes before handling or transporting the device.



T =45°C

Indoor use only! To prevent risk of fire or shock, do not expose this product to rain or moisture. IP 20 rating.

The ambient temperature must always be between -5° C and +45° C.

Every person involved with the installation, operation and maintenance of this device has to

- be qualified
- follow the instructions of this manual
- consider this manual to be part of the total product
- keep this manual for the entire service life of the product
- pass this manual on to every further owner or user of the product
- download the latest version of the user manual from the Internet

Introduction

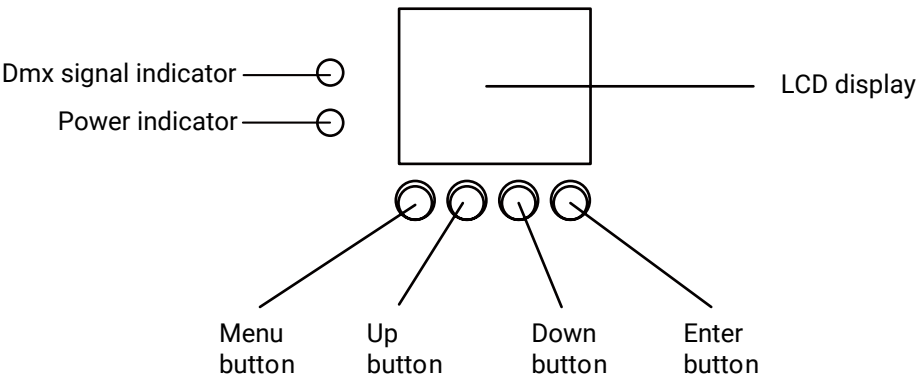
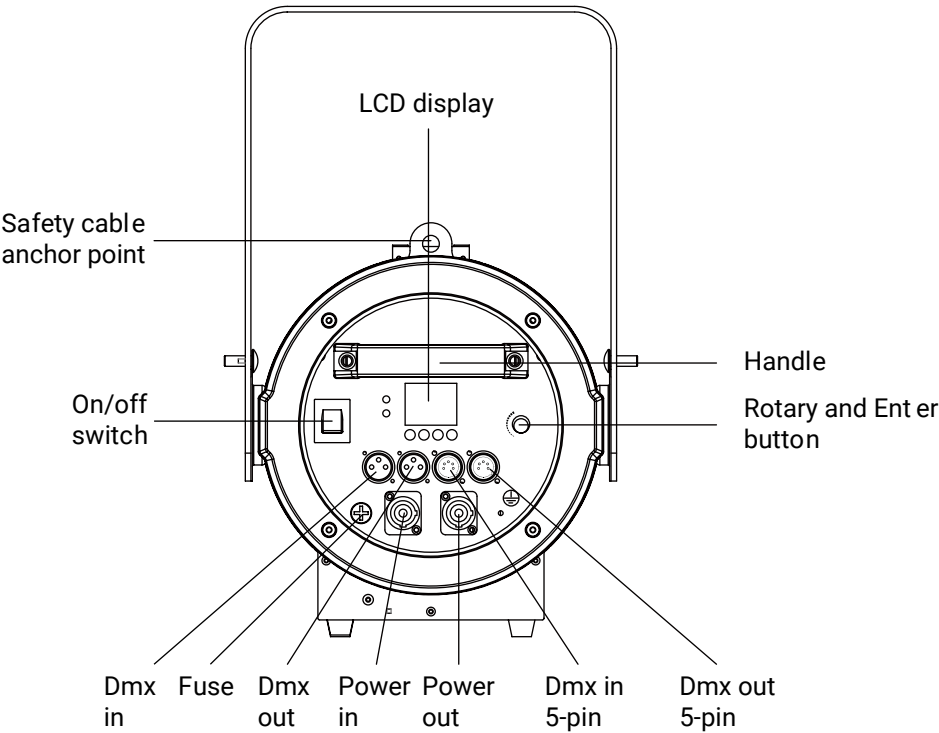
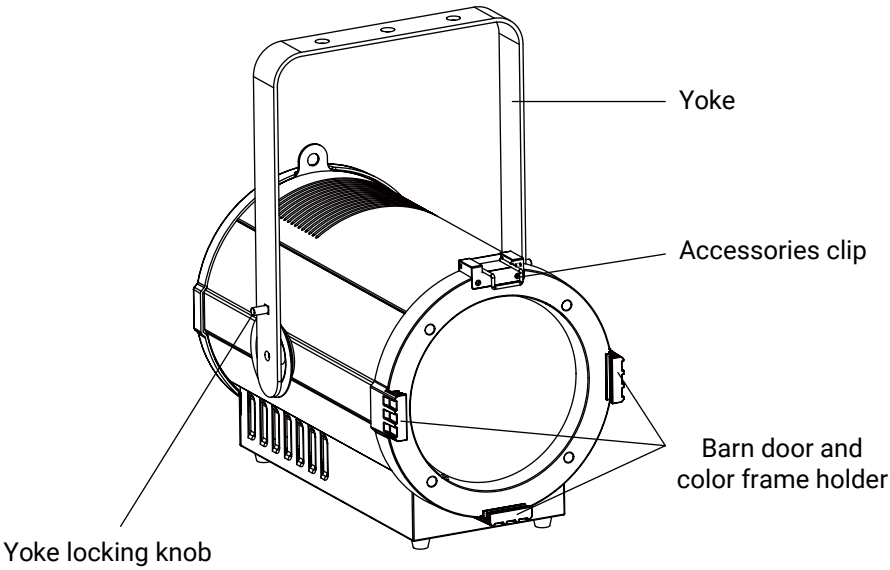
Thank you for having chosen Pioneer 350C Zoom. You will see you acquired a powerful and versatile device.

Unpack your item. Before you initial start-up, please make sure that there is no damage caused by transportation. Should there be any, consult your dealer and do not use the device.

Safety instructions

This device has left our premises in absolutely perfect condition. In order to maintain this condition and to ensure a safe operation, it is absolutely necessary for the user to follow the safety instructions and warning notes written in this user manual. Always disconnect from the mains, when the device is not in use or before cleaning it. Keep away children and amateurs from the device! There are no serviceable parts inside the device. Maintenance and service operations are only to be carried out by authorized dealers.

Overview



Installation

Read 'Safety information' before installing the fixture.

The fixture is designed for indoor use only and must be used in a dry location with adequate ventilation. Ensure that none of the fixture's ventilation slots are blocked.

Fasten the fixture to a secure structure or surface. Do not stand it on a surface or leave it where it can be moved or fall over. If you install the fixture in a location where it may cause injury or damage if it falls, secure it as directed in this user manual using a securely anchored safety cable that will hold the fixture if the primary fastening method fails.

Fastening the fixture to a flat surface

The fixture can be fastened to a hard, fixed, flat surface that is oriented at any angle. Ensure that the surface and all fasteners used can support at least 10 times the weight of all fixtures and equipment to be installed on it.

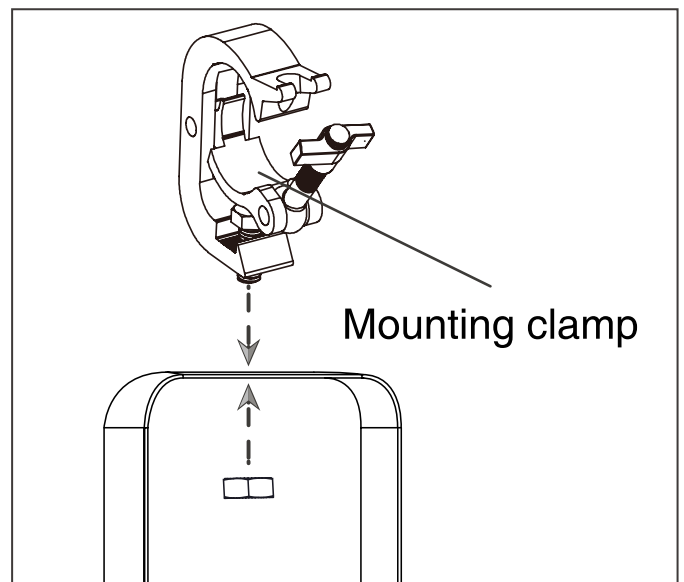
Fasten the fixture securely. Do not stand it on a surface or leave it where it can be moved or fall over. If you install the fixture in a location where it may cause injury or damage if it falls, secure it as directed below with a securely anchored safety cable that will hold the fixture if the primary fastening method fails.

Mounting the fixture on a truss

The fixture can be clamped to a truss or similar rigging structure in any orientation. When installing the fixture hanging vertically down, you can use an open-type clamp such as a G-clamp. When installing in any other orientation, you must use a half-coupler clamp that completely encircles the truss chord.

To clamp the fixture to a truss:

1. Check that the rigging structure can support at least 10 times the weight of all fixtures and equipment to be installed on it.
2. Block access under the work area.
3. Fold the legs of the mounting bracket together and bolt a rigging clamp securely to the mounting bracket. The bolt used must be M10, grade 8.8 steel minimum. It must pass through both mounting bracket legs and be fastened with a self-locking nut.
4. Working from a stable platform, hang the fixture with its clamp on the truss and fasten the clamp securely.
5. Secure the fixture with a safety cable as directed below.

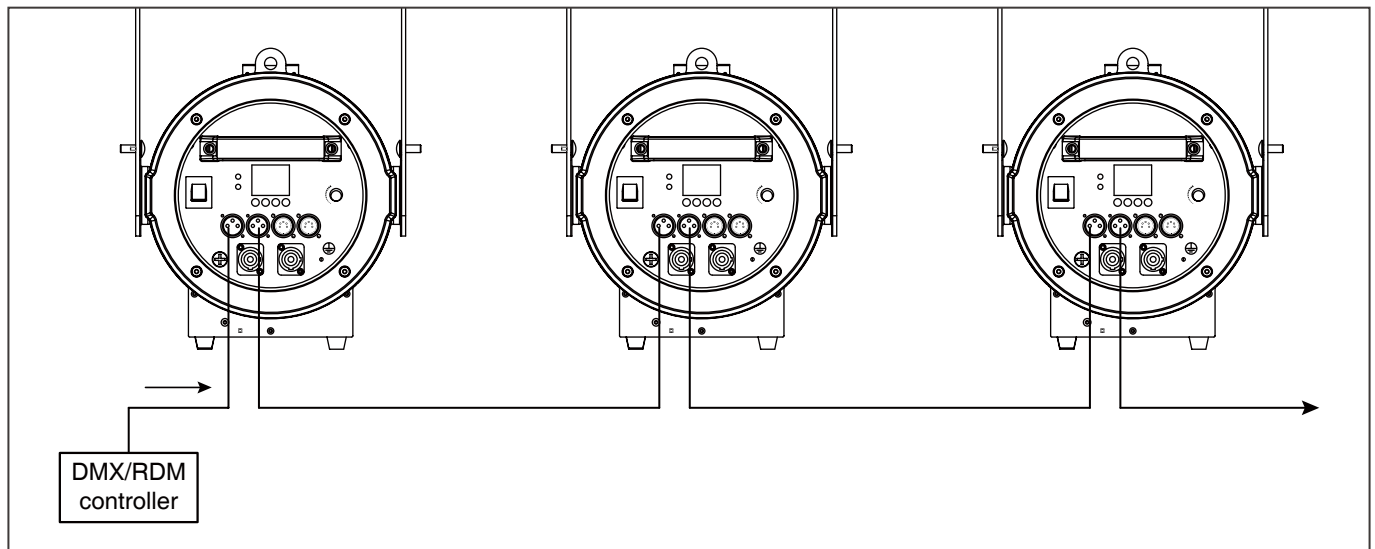


Securing with a safety cable

Secure the fixture with a safety cable (or other secondary attachment) that is approved for the weight of the fixture so that the safety cable will hold the fixture if a primary attachment fails.

Loop the safety cable through the eyebolt in the back of the fixture and around a secure anchoring point. Do not loop the safety cable around the fixture's mounting bracket only, as this will leave the fixture unsecured if it separates from the bracket.

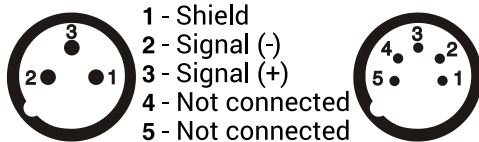
DMX-512 connection/connection between fixtures



Occupation of the XLR-connection:

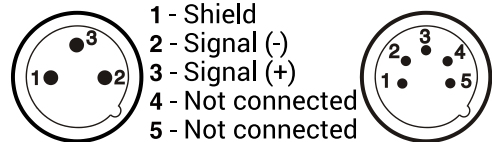
DMX - output

XLR mounting-sockets (rear view):



DMX-input

XLR mounting-plugs (rear view):



If you are using controllers with this occupation, you can connect the DMX-output of the controller directly with the DMX-input of the first fixture in the DMX-chain. If you wish to connect DMX-controllers with other XLR-outputs, you need to use adapter-cables.

Building a serial DMX-chain:

Connect the DMX-output of the first fixture in the DMX-chain with the DMX-input of the next fixture. Always connect one output with the input of the next fixture until all fixtures are connected.

DMX-512 connection with DMX terminator:

For installations where the DMX cable has to run a long distance or is in an electrically noisy environment, such as in a discotheque, it is recommended to use a DMX terminator. This helps in preventing corruption of the digital control signal by electrical noise. The DMX terminator is simply an XLR plug with a 120 resistor connected between pins 2 and 3, which is then plugged into the output XLR socket of the last fixture in the chain.

Caution: At the last fixture, the DMX-cable has to be terminated with a terminator. Solder a 120 Ω resistor between Signal (-) and Signal (+) into a 3-pin XLR-plug and plug it in the DMX-output of the last fixture.

Power connection

Power Requirements

The Pioneer 350C Zoom zoom luminaire operates on 100 to 240 volts AC (+/- 10%, auto-ranging). The luminaire contains an auto-ranging power supply.

Power linking between fixtures:


The fixture with powercon in and out socket. Connect the power out to the power in socket in the next fixture till all are connected.

Caution: maximum power linking - 6 units.

Connection with the mains:

Connect the device to the mains with the enclosed power supply cable.

The occupation of the connection cables as below:

Cable color	Connection	International
Brown	Live	L
Blue	Neutral	N
Lime/green	Earth(Ground)	

Operation

The Pioneer 350C Zoom zoom can operate in three different modes. In each mode you can run the fixture as a stand alone fixture or in a master/slave configuration. This next section will detail the differences in the operating modes.

Control Menu Map

Default setting in **bold**.

MAIN MENU	LEVEL 1	LEVEL 2	LEVEL 3	FUNCTION INSTRUCTION
DMX	001-512			DMX address setting
Mode	DMX	2/8/13CH		DMX channel mode
	Auto	Program	001-008	Preset programs
		Speed	001-009	Programs speed
	Manual	Red	000-255	Red dimmer 0-100%
		Green	000-255	Green dimmer 0-100%
		Blue	000-255	Blue dimmer 0-100%
		Amber	000-255	Amber dimmer 0-100%
		Lime	000-255	Lime dimmer 0-100%
		Cyan	000-255	Cyan dimmer 0-100%
		Strobe	000-255	Strobe with speed increasing
		Zoom	000-255	Zoom from wide to narrow

Dimmer	Curve	0.3-3.0		Dimmer curves adjustment
	Mode	Standard		Dimmer mode, Standard
		Stage		Dimmer mode, Stage
		TV		Dimmer mode, TV
		Architecture		Dimmer mode, Architecture
		Theatre		Dimmer mode, Theatre
		Studio		Super silent mode, less power
		Custom	Fade in (150 ms~2230 ms) Fade out (150 ms~2230 ms)	Custom dimmer curve
Advance	Authorization	On/Off		Advanced settings/calibration(Only qualified technicians should perform this function. Inquire your local dealer for password.)
	Signal Priority	DMX		DMX signal priority setting
	Signal Hold	On/Off		Run if signal cut
	RDM	On/Off		RDM function on/off
	Screen Timeout	30S		Display shut off time
		Never		
	Screen Brightness	25-100%		Display brightness
	Dimming Freq	1.20 - 24.0 KHz		Dimmer frequency setting
Reset	Yes/No			System reset
Reverse	Yes/No			Display reverse 180 degree

Control menu

The information menu will appear after the fixture is switched on. In this menu, the following status is displayed:

001

Temp - 034°C

Signal Hold - On

Fan Speed Fan - Smart

1800 (RPM) Mode - Standard

Brightness 50%

Zoom 50%

LED temperature

Signal hold on/off

Fan mode

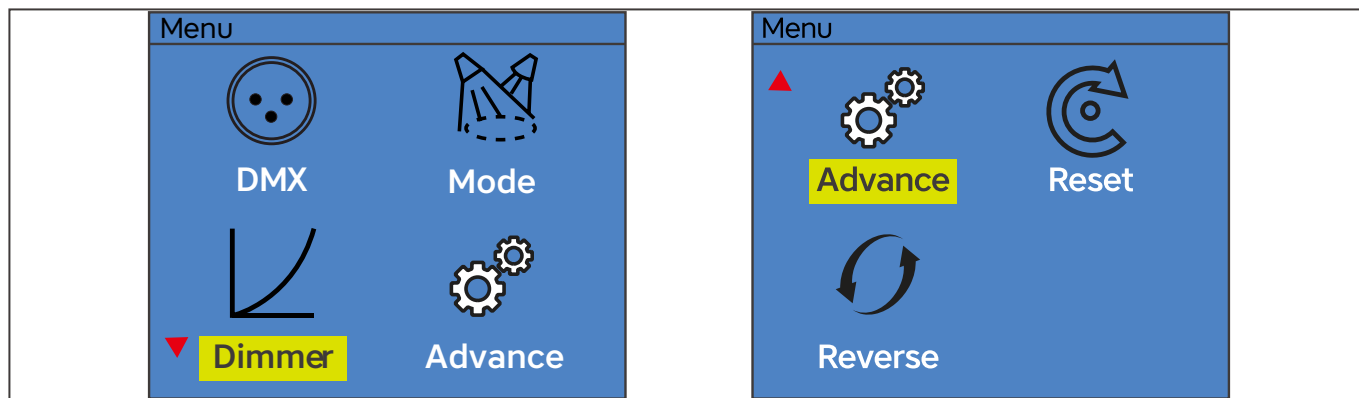
Dimmer curve

Dimmer intensity

Zoom scale

Main Menu

Press the **MENU** button to enter the Main Menu interface.

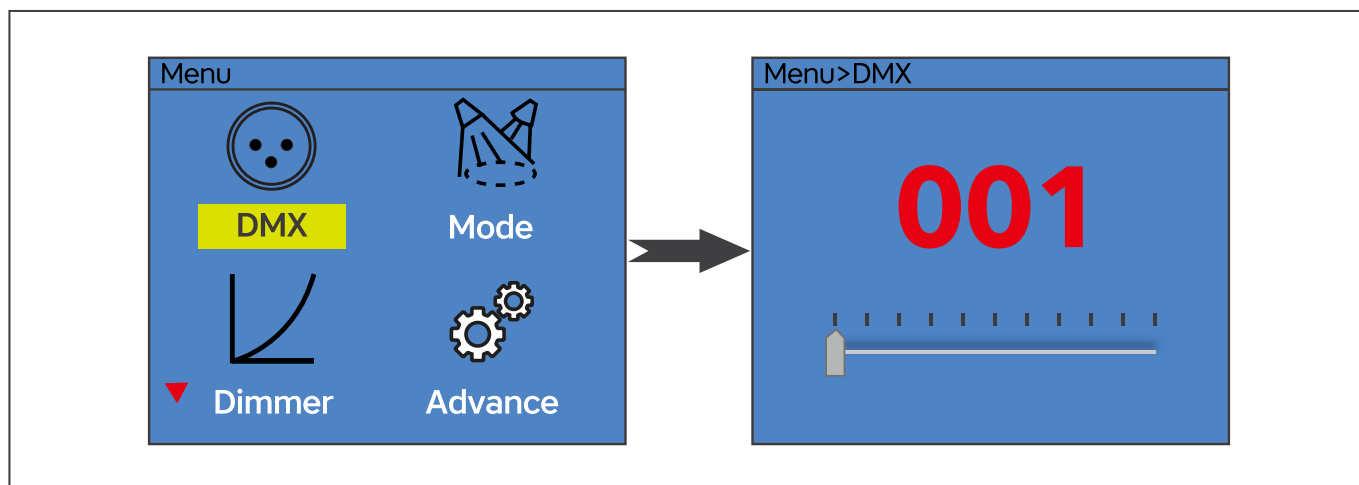


Addressing

All fixtures should be given a DMX starting address when using a DMX signal, so that the correct fixture responds to the correct control signals. This digital starting address is the channel number from which the fixture starts to listen to the digital control information sent out from the DMX controller. The allocation of this starting address is achieved by setting the correct number on the display located on the base of the device.

You can set the same starting address for all fixtures or a group of fixtures, or make different address for each fixture individually.

If you set the same address, all the units will start to listen to the same control signal from the same channel number. In other words, changing the settings of one channel will affect all the fixtures simultaneously.



If you set a different address, each unit will start to listen to the channel number you have set, based on the quantity of control channels of the unit. That means changing the settings of one channel will affect only the selected fixture.

In the case of the Pioneer 350C Zoom zoom, which is 2/8/13 channels fixture. If you set, for example, the address in the 2 channel mode to channel 3, the device will use the channel 3-4 for control.

Note: After switching on, the device will automatically detect whether DMX 512 data is received or not. If there is data received at the DMX input, you will see the DMX indicator light in green.

Universal DMX Control

This function allows you to use a universal DMX-512 controller to control the dimmer and strobe. A DMX controller allows you to create unique programs tailored to your individual needs.

RDM control

The Pioneer 350C Zoom can communicate using RDM (Remote Device Management) in accordance with ESTA's American National Standard E1.20-2006: Entertainment Technology RDM Remote Device Management Over DMX512 Networks.

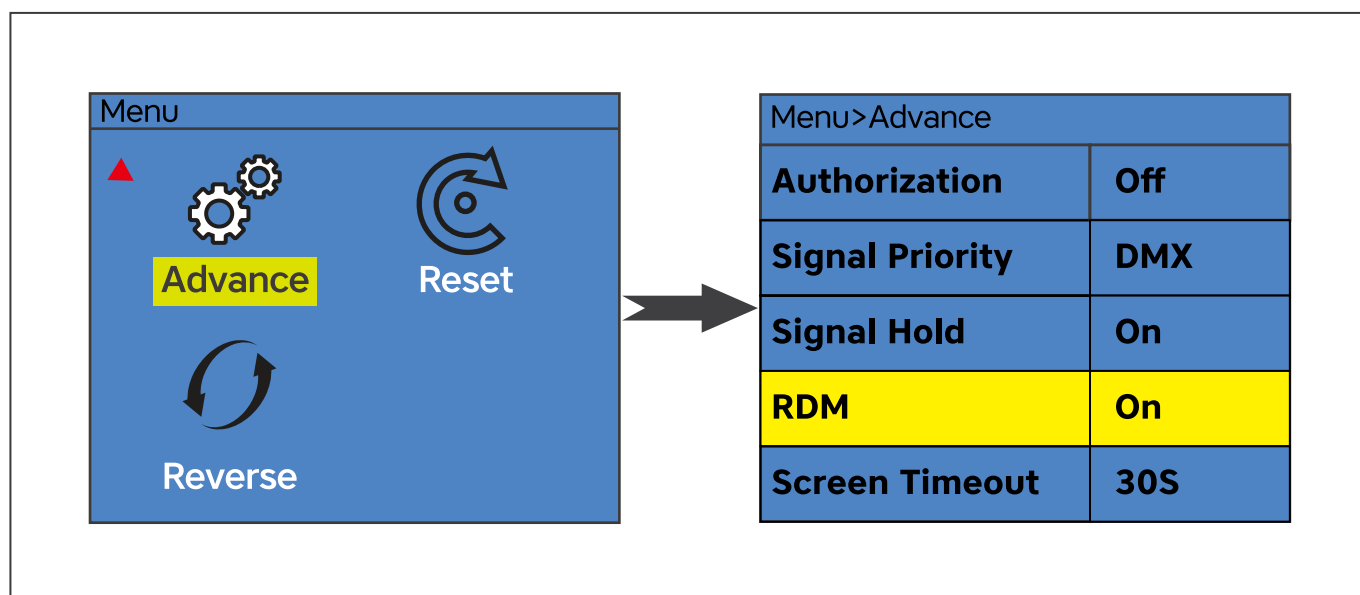
RDM is a bi-directional communications protocol for use in DMX512 control systems, it is the open standard for DMX512 device configuration and status monitoring.

The RDM protocol allows data packets to be inserted into a DMX512 data stream without affecting existing non-RDM equipment. It allows a console or dedicated RDM controller to send commands to and receive messages from specific fixtures.

With RDM function, you can set the DMX address of your fixtures remotely. This is especially useful when the device is installed in a remote area.

Each Pioneer 350C Zoom has a factory set RDM UID (unique identification number).

Note: Before operation, enable RDM function in Advanced settings.



Rotary Knob function

The knob in the rear panel of the Pioneer 350C Zoom act as multi function. Including rotary control of dimmer, rotary control of dimmer, up/down/enter function function.

Dimmer & strobe function:

1. Press the **MENU** button to enter the main menu.
2. Press the **UP** or **DOWN** button to select **Mode** menu and press **ENTER**.
3. Press **DOWN** menu and select **Manual** sub menu.
4. Press **ENTER** and select **Brightness** or **Strobe** in third menu.
5. Rotate the rotary knob to control the dimmer(right stop = maximum output, left stop = zero output), or strobe(right stop = maximum strobe, left stop = no strobe).

Note: Rotary dimmer or strobe function works in **information Menu** and **Mode-Manual** menu.

Zoom function:

1. Press the **MENU** button to enter the main menu.

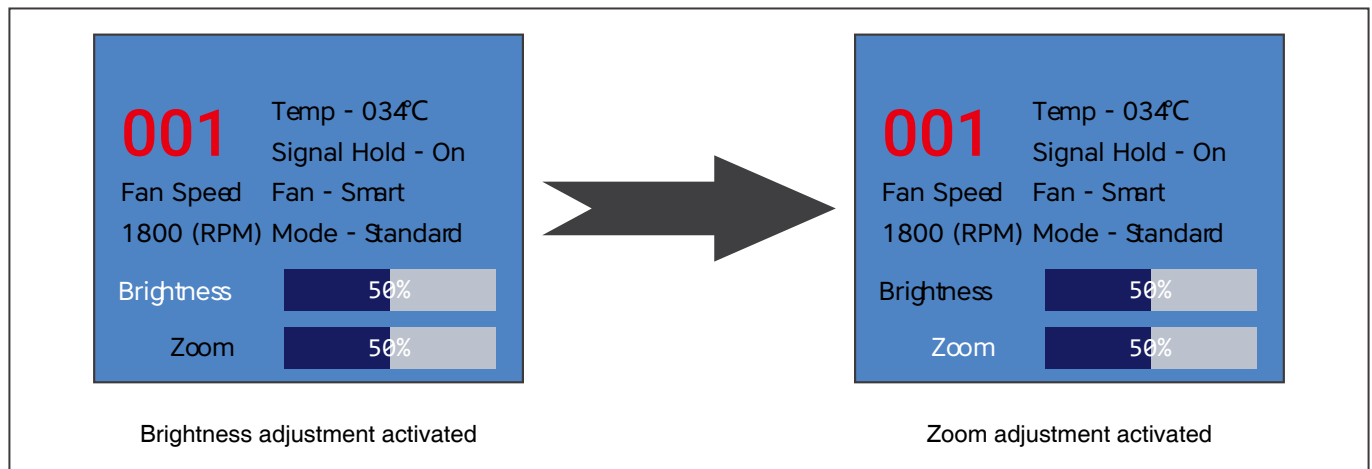
2. Press the **UP** or **DOWN** button to select **Mode** menu and press **ENTER**.
3. Press **DOWN** menu and select **Manual** sub menu.
4. Press **ENTER** and select **Zoom** in third menu.
5. Rotate the rotary knob to control the dimmer(right stop = minimum zoom scale, left stop = maximum zoom scale)

Note: Zoom function works in **information Menu** and **Mode-Manual** menu.

Quick switch between brightness and zoom in Main menu(information Menu):

In **information menu(main menu)** interface, you can easily switch between brightness adjustment function and zoom function.

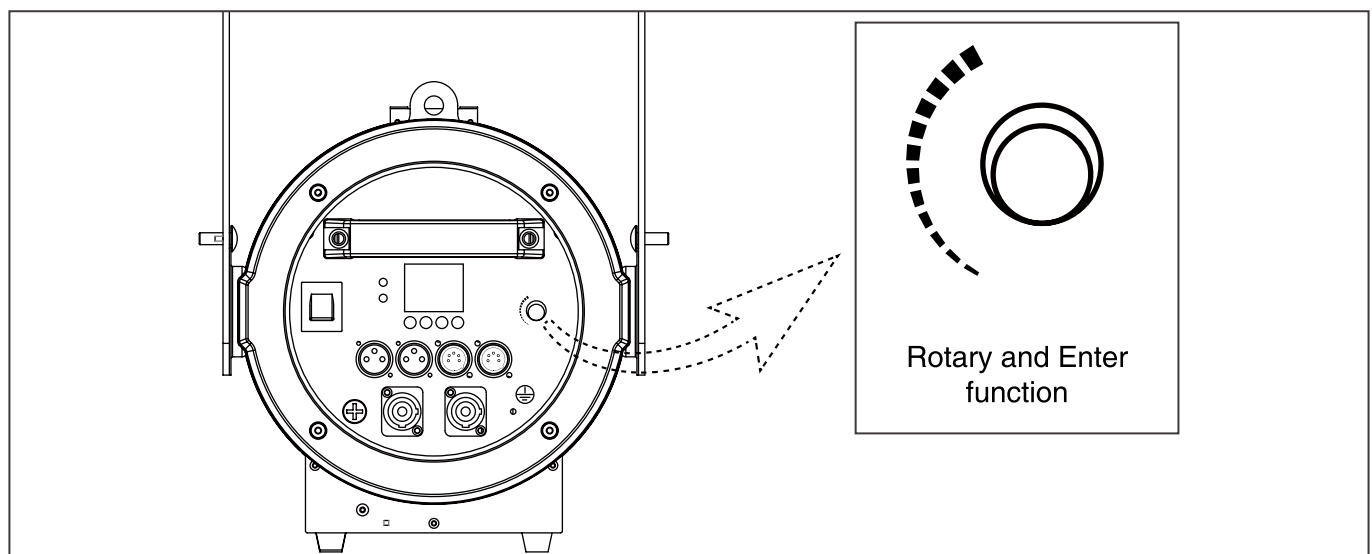
1. Make sure the display in main menu, picture below.
2. Press the **ENTER** button or the Rotary knob(which also perform Enter function) to switch between the two functions.



Up, Down, Enter function:

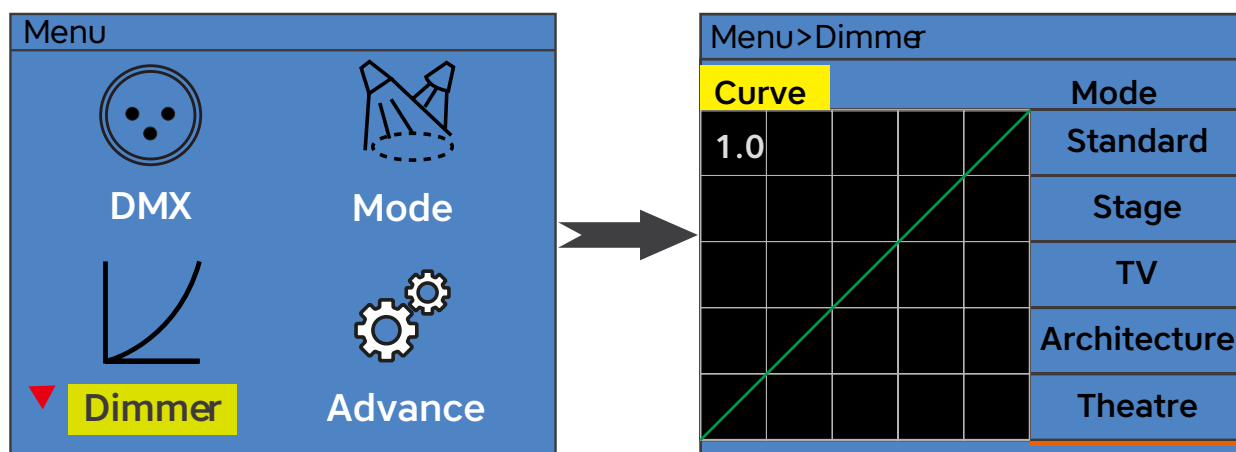
The knob can also act as up, down and enter function.

1. Press the **MENU** button to enter the main menu interface.
2. Right rotation = **Down**, left rotation = **Up**, press = **Enter** function.



Set dimmer curves

This function allows you to select preset dimmer curves as well as custom dimmer curves.

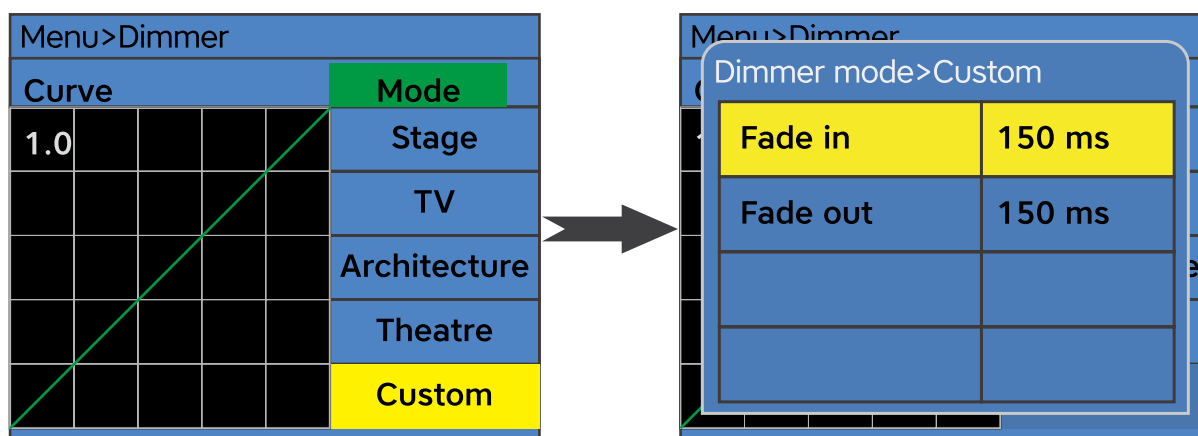


To set preset dimmer curves:

1. Press the **MENU** button to enter the main menu.
2. Press the **UP** or **DOWN** button to select **Dimmer** menu and press **ENTER**.
3. Press **DOWN** menu and select **Mode** sub menu.
4. Select disired dimmer mode.

Custom dimmer curves:

1. Press the **MENU** button to enter the main menu.
2. Press the **UP** or **DOWN** button to select **Dimmer** menu and press **ENTER**.
3. Press **DOWN** menu and select **Mode** sub menu.
4. Press the **UP** or **DOWN** button to select **Custom** menu and press **ENTER**.
5. Adjust fade in and fade out time to customize yout dimmer curves. Time vary from 150 ms to 2230 ms.



DMX Protocol

2 Channel Mode	Function	Function Control
CH1	Dimmer	000-255: 0-100% dimmer

2 Channel Mode	Function	Function Control
CH2	Color temperature	000-004: No function
		005-025: 2700K
		026-046: 3000K
		055-077: 3200K
		078-098: 3500K
		099-119: 4000K
		120-140: 4200K
		141-161: 4500K
		162-182: 5600K
		183-203: 6000K
		204-224: 6500K
		225-245: 7200K
		246-255: 8000K

8 Channels Mode	Function	Function Control
CH1	Dimmer	000-255: 0-100% dimmer
CH2	Strobe	000-004: No function
		005-255: Strobe with speed increasing
CH3	Red	000-255: Red dimmer 0-100%
CH4	Green	000-255: Green dimmer 0-100%
CH5	Blue	000-255: Blue dimmer 0-100%
CH6	Amber	000-255: Amber dimmer 0-100%
CH7	Lime	000-255: Lime dimmer 0-100%
CH8	Cyan	000-255: Cyan dimmer 0-100%

13 Channels Mode	Function	Function Control
CH1	Dimmer	000-255: 0-100% dimmer
CH2	Strobe	000-004: No function
		005-255: Strobe with speed increasing
CH3	Red	000-255: Red dimmer 0-100%
CH4	Green	000-255: Green dimmer 0-100%
CH5	Blue	000-255: Blue dimmer 0-100%
CH6	Amber	000-255: Amber dimmer 0-100%
CH7	Lime	000-255: Lime dimmer 0-100%
CH8	Cyan	000-255: Cyan dimmer 0-100%

13 Channels Mode	Function	Function Control
CH9	Color temperature	000-004: No function
		005-025: 2700K
		026-046: 3000K
		055-077: 3200K
		078-098: 3500K
		099-119: 4000K
		120-140: 4200K
		141-161: 4500K
		162-182: 5600K
		183-203: 6000K
		204-224: 6500K
		225-245: 7200K
		246-255: 8000K
CH10	Color fading	000-004: No function
		005-255: Color fading
CH11	Color marco	000-004: No function
		005-130: Color jump, speed increasing
		131-255: Color fading, speed increasing
CH12	Dimmer mode	005-005: No function
		006-047: Dimmer mode, Standard
		048-089: Dimmer mode, Stage
		090-131: Dimmer mode, TV
		132-173: Dimmer mode, Architecture
		174-215: Dimmer mode, Theatre
		216-255: Custom dimmer curve
CH13	Zoom	000-255: Zoom from wide to narrow

Fixture Cleaning

Due to fog residue, smoke, and dust cleaning the internal and external optical lenses and mirror should be carried out periodically to optimize light output. Cleaning frequency depends on the environment in which the fixture operates (i.e. smoke, fog residue, dust, dew). In heavy club use we recommend cleaning on a monthly basis. Periodic cleaning will ensure longevity, and crisp output.

To clean the fixture:

1. Disconnect the fixture from power and allow it to cool for at least 10 minutes.
2. Vacuum or gently blow away dust and loose particles from the outside of the fixture with low-pressure compressed air.
3. Clean the surfaces by wiping gently with a soft, clean lint-free cloth moistened with a weak detergent solution. Do not rub glass surfaces hard: lift particles off with a soft repeated press. Dry with a soft, clean, lint-free cloth or low-pressure compressed air. Remove stuck particles with an unscented tis-

- sue or cotton swab moistened with glass cleaner or distilled water.
4. Check that the fixture is dry before reapplying power.

Fuse Replacement

This fuse is located in a fuseholder next to the MAINS OUT socket on the connections panel.

To replace a fuse:

1. Disconnect the fixture from power and allow it to cool for at least 10 minutes.
2. Unscrew the cap of the fuseholder and remove the fuse. Replace with a fuse of the same size and rating only.
3. Reinstall the fuseholder cap before reapplying power.

Troubleshooting

Listed below are a few common problems that you may encounter, with solutions.

The fixture does not work, no light

- Check the connection of power and main fuse. Be sure the external fuse has not blown.
- Measure the mains voltage on the main connector.

Technical specifications

Model	Pioneer 350C Zoom ww/cw
Power supply:	AC100-240V, 50/60Hz
Light source:	350W RGBALC LED
Color temperature:	2700K - 8000K
Color Rendition:	CRI 95(CT channel), 85(full on)
Zoom scale:	20° - 55° motorized
Power connection:	PowerCON in & out
Maximum power linking:	6 units
Signal connection:	3-pin XLR in & out, 5-pin XLR in & out
DMX channels:	2/8/13
Control mode:	DMX, RDM, Rotary
Housing:	Colour black, aluminum
Size:	428 x 295 x 451mm(16.9 x 11.6 x 17.6in)
Package(carton):	520 x 360 x 345mm(20.5 x 14.2 x 13.6in)
N.W.(barndoor incl.):	11kg(24.3lb)
G.W.:	13kg(28.7lb)
Accessories(included):	Power lead, Safety rope, Gel frame
Accessories(optional):	Clamp
Certificates:	CE
Enviroment:	IP20

Please note: All information is subject to change without prior notice. 08.06.2022

